

SUPPLIER ASSESSMENT

GMP+ certification framework

1. Supplier Evaluation Criteria (fair weighting)

a. Raw Materials

- Service
- Transport/Vehicle
- Packaging/Labeling
- Documentation
- Raw materials
- Complaints
- Response to complaints
- Complaint with prejudice

b. Packaging Materials

- Service
- Transport/Vehicle
- Packaging Material
- Documentation
- Complaints
- Response to complaints
- Complaint with prejudice

c. Health Hygiene Safety at Work

- Service
- Complaints
- Response to complaints
- Complaint with prejudice

d. Cleaning

- Service
- Complaints
- Response to complaints
- Complaint with prejudice

e. Pest Control

- Service
- Documentation
- Complaints
- Response to complaints
- Complaint with prejudice

f. Chemicals

- Service
- Goods
- Complaints
- Response to complaints
- Complaint with prejudice

g. Laboratories

- Service
- Reporting
- Complaints

- Response to complaints
- Complaint with prejudice

h. Metrology

- Service
- Reporting
- Complaints
- Response to complaints
- Complaint with prejudice

i. Waste

- Service
- Complaints
- Response to complaints
- Complaint with prejudice

j. Training (includes consulting)

- Service
- Documentation
- Certificates
- Complaints
- Response to complaints
- Complaint with prejudice

k. Auditors (for internal audit)

- Service
- Auditor
- Audit report
- Complaints
- Response to complaints
- Complaint with prejudice

l. Certification Bodies

- Service
- Auditor
- Audit report
- Complaints
- Response to complaints
- Complaint with prejudice

2. Supplier Index

QUALIRISO's suppliers are classified according to the IF (Supplier Index) obtained, as follows:

Very good: $IF \geq 91\%$

Good: $76.1\% \leq IF \leq 90.9\%$

Medium: $56\% \leq IF \leq 76\%$

Reasonable: $51\% \leq IF \leq 55.9\%$

Weak: $IF \leq 50.9\%$